

12-7-01

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. AUS920010946US1
Assistant Commissioner for Patents
Washington, D.C. 20231

Date: 11/3/01

Sir:

Transmitted herewith for filing is the patent application of Inventor(s):

MICHAEL WAYNE BROWN, DAVID R. CHENG, WING-YING STEPHANIE LEUNG, FOLU
OKUNSEINDE, MICHAEL A. PAOLINI, SEEMA SHETH-VOSS AND SCOTT LEE WINTERS

For: VOICE BROWSING WHILE WAITING IN A HOLD QUEUE

ASSIGNEE NAME: INTERNATIONAL BUSINESS MACHINES CORPORATION
ASSIGNEE RESIDENCE: ARMONK, NEW YORK

Enclosed are also:

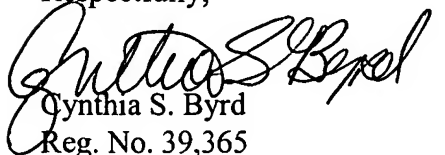
- ☒ 20 Pages of Specification including an Abstract
- ☒ 8 Pages of Claims
- ☒ 5 Sheet(s) of Drawings (INFORMAL)
- ☒ 4 Declarations and Power of Attorney
- ☒ Assignment of the invention to IBM Corporation
- ☒ Recordation Form Cover sheet, Form PTO-1595
- ☒ Information Disclosure Statement, PTO 1449 and References 12

CLAIMS AS FILED

FOR	Number Filed		Number Extra		Rate		Basic Fee (\$740)
Total Claims	21	-20 =	1	X	\$18	=	\$18.00
Independent Claims	4	3 =	1	X	\$ 84	=	\$84.00
Multiple Dependent Claims	0			X	\$280	=	\$
Total Filing Fee =							\$842.00

- ☒ Please charge \$ 842.00 to IBM Corporation, Deposit Account No. 09-0447.
- ☒ The Commissioner is hereby authorized to charge payment of the following fees associated with the communication or credit any over payment to IBM Corporation, Deposit Account No. 09-0447. A duplicate copy of this sheet is enclosed.
- ☒ Any additional filing fees required under 37CFR § 1.16.
- ☒ Any patent application processing fees under 37CFR § 1.17.

Respectfully,


Cynthia S. Byrd
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